



## **What Nurse Practitioners are saying about Constant Care Technology's SMART\*Reports™**

**APRN at SNF in Rayne, LA:** "After one of the residents triggered a SMART\*Report for vitals trends that indicated a potential respiratory infection, I checked on her. She was asymptomatic, lungs sounded clear, but I couldn't get her to take a deep breath. This patient is a poor historian, so we didn't learn much from her. I ordered a chest X-Ray which revealed early stage pneumonia. The early identification from the SMART\*Report for this recently admitted SNF patient allowed us to prevent an almost certain re-hospitalization. I believe that without this alert, we may not have identified the problem until it was too late."

**APRN at SNF in Lafayette, LA :** "I have had several SMART\*Reports that have triggered me to double-check on patients. Two or three patients had vitals trends that were slightly "off". Although no other symptoms were reported, these subtle changes in condition alerted me that the patient was declining, perhaps becoming septic. I ordered labs revealing elevated WBC counts, positive UA, and in one case, a resident with pneumonia. I use SMART\*Reports to track Blood Pressure, especially when changing medication dosages or adding a new agent. Last week I had an alert on a patient that indicated a blood pressure trend that was alarming. I ordered lab work, which showed dehydration at transfuseable levels. We are avoiding re-hospitalizations with this technology! Many of our patients are unable to complain when feeling sick, so the SMART\* technology allows us to utilize a monitoring tool that alerts us when something is potentially wrong. This tool makes me a better practitioner."

**APRN at SNF in Broussard, LA:** "The SMART\*Report alerted me to check on a resident with vitals that showed a slight change in condition that was predictive of sepsis. This resident does not communicate very well due to mental disabilities from TBI. Because of the alert, I went to this resident's room first thing and noted urine in GU bag was a dark amber color with a moderate amount of sediment. I ordered tests which revealed UTI with Pseudomonas Aeruginosa. I'm so grateful for the SMART\*Report which triggered me to initiate U/A and treatment that prevented a re-hospitalization and alleviated the pain this resident could not articulate.

In another situation, the SMART\*Report advised me of an early trend that is a pre-indicator of pneumonia—it was not enough of a breach to send an alert via my EMR daily dashboard—but certainly something worth exploring because of the obvious trend. The resident's only complaint when I examined her was a frequent, non-productive cough with some SOB with exertion. I found diminished lung sounds and ordered a Chest X- Ray which revealed right side lower lobe pneumonia. We started the resident on antibiotics, steroids, and breathing treatments. SMART\*Report almost certainly allowed us to avoid this patient's hospitalization as well.



4333 Shreveport Highway • Pineville, LA 71360 • 855.695.4525 • [www.constantcaretechnology.com](http://www.constantcaretechnology.com)